



EURO-LOCKS
LOCKING SYSTEMS FOR INDUSTRY

EURO-LOCKS BELGIUM

Conditions of Sale

The following conditions of sale apply to all the products supplied by EURO-LOCKS SA/NV.

1. EFFECTIVE CONDITIONS

These Conditions of Sale shall apply to all contracts made between EURO-LOCKS 'SA/NV ("the Seller") and any buyer ("Buyer") of the Seller's products ("the goods") which where the context admits shall mean all or any of the goods or any part of the good(s).

Any terms and conditions in the Buyer's order which shall be inconsistent with these Conditions shall have no effect.

2. CATALOGUES

Catalogues, price lists and any advertising matter published by the Seller are intended only to give an indication of the general nature of the goods available and nothing contained in any such catalogue, list or other matter shall be deemed to be a representation by the Seller or a condition or warranty affecting any goods sold.

3. OFFER AND ACCEPTANCE

Each quotation or other offer to sell issued or communicated (whether orally or in writing) by the "Seller" incorporates by reference these Terms and Conditions of Sale. A Quotation constitutes Seller's offer to the party to whom the quotation is addressed ("Buyer") to enter into the agreement it describes, including, without limitation, to sell the products ("Products") identified in such agreement and it shall be the complete and exclusive statement of such agreement. Buyer shall accept the offer in writing or by the issuance to Seller of a purchase order or other acceptance document for the Products.

The "Seller" reckons that 2 weeks after receiving order confirmations, terms, conditions and lead times are considered as fully acknowledged by the "Buyer". No order cancellation or/and liability will be accepted if delivery dates are not successfully met (see paragraph 12).

Acceptance is expressly limited to the terms of Seller's offer. Any additions or modifications proposed by Buyer, whether contained in Buyer's purchase order or other acceptance document, are expressly rejected by Seller and are not part of the agreement in the absence of an agreement in writing signed by a duly authorized representative of Seller. Notwithstanding any contrary provision in Buyer's purchase order or other acceptance document, delivery of Products or commencement of production by Seller shall not constitute acceptance of Buyer's terms and conditions to the extent any such terms or conditions are inconsistent with or in addition to the terms contained in Seller's Quotation. Upon acceptance by Buyer, Seller's Quotation will become a binding contract between Buyer and Seller (collectively, the "Contract").



4. PRODUCT PRICES

Unless otherwise specified by Seller, Seller's price for the Products set forth in Seller's written Quotation shall remain in effect for thirty (30) days after the date of Seller's written Quotation, provided an unconditional, complete authorization for the immediate manufacture and shipment of the Products pursuant to Seller's standard order processing procedures is received by Seller within such time period. If Seller does not receive such authorization within such thirty (30) day period, Seller shall have the right to change the price for the Products to Seller's price in effect for the Products at the time the order is released to final manufacture or performance. Prices do not include transportation charges. Except where otherwise prohibited by law, all sales, excise, use or similar taxes or charges by any foreign, state or local government, that Seller may be required to pay or collect, shall be in addition to the stated price and shall be paid by Buyer. Notwithstanding any of the foregoing to the contrary, the price for Products sold by Seller, but manufactured by others, shall be Seller's price in effect at the time of shipment to Buyer. Seller reserves the right to increase prices of Products or Services in the event of increases in its raw material costs or other costs or expenses arising after the date of Seller's Quotation. No price reductions shall apply unless specifically agreed to in writing by the Seller.

5. LIMITED PRODUCT WARRANTY

Seller warrants its products against defects in the normal use. All goods supplied by the Seller are warranted fit for the normal purpose for which such goods are intended. No liability is accepted if the goods are found not to be fit for any other purpose whether or not such purpose was made known to the Seller before the contract was made. Any recommendations made by the Seller in such circumstances are made in good faith but as the conditions of use are outside the control of the Seller it is for the purpose to satisfy himself as to the suitability of the goods.

Save as aforesaid any condition of warranty implied or imposed by law as to the quality fitness for purpose or otherwise however of any goods supplied by the seller is hereby expressly excluded and in no circumstances whatsoever shall the Seller be liable for any loss injury or damaged caused or arising whether in contract or in tort (including negligence) save as expressly provided and to the extent provided in this condition.

Our mechanical products are covered by a 12-month warranty period and our electronic products by a 24-month warranty period. For the electronic products warranty, non-consumable parts are covered on a return-to-factory basis.

Exclusions from the two-year warranty:

- Batteries
- Normal maintenance and cleaning
- Cosmetic defects or damage or defects that do not inhibit the proper operation and performance of the lock
- Repair or replacement covered by any other warranty, service agreement, or insurance policy in effect at the time of the failure
- Repair or replacement due to failure to properly install, operate, maintain, or clean the product(s) in accordance with the manufacturer's printed instructions, or from use in any combinations not approved in the manufacturer's specifications, or from any modifications or alterations
- Repair or replacement due to vandalism or general environmental conditions, including but not limited to rust and corrosion
- Loss or damage caused by accidental or intentional physical damage, spilled liquids, misuse, abuse, or service costs or damage caused by unauthorized repair personnel
- Personal items left in the customer's product
- Theft and loss
- Loss or damage to the covered product(s) while in the course of transit, delivery, or redelivery
- Alteration or removal of the serial number
- Damage caused by disassembly of the Product



Limits of Liability:

The total payment(s) for all claims under this warranty shall not exceed the original purchase price of the covered product(s), excluding taxes. If we determine that the covered product(s) is not repairable, we may replace the covered product with a product of like kind and quality, not to exceed the original purchase price of the covered product. The replacement product will be covered for the remaining period of the warranty. We are not responsible for any other related consequential or incidental damages.

If any defect workmanship or materials shall manifest itself in any goods supplied by the Seller within 3 months of the date of delivery thereof (provided always that the goods shall not have been subjected to any improper use by the Buyer during such period) or if the goods shall within the like period be found not to be to the specification the Seller shall have the right at its sole discretion to replace free of cost to the Buyer (other than the cost of carriage) any such goods or parts thereof and the Buyer shall be obliged to accept such replacement in full satisfaction of its claim and shall also return to the Seller at the expense of the Buyer the goods originally delivered or such defective part thereof as may have been replaced. If the Seller shall fail to replace such goods or parts thereof any amount recoverable by way of damages from the Seller by the Buyer shall be limited to the difference between the value of the goods at the time of delivery to the Buyer in their actual state and condition and the value they would have had if they had conformed in all respects to the terms of the contracting.

Under no circumstances whatsoever shall the Seller be under any greater liability to the Buyer and no claim whatever by the Buyer shall entitle the Buyer to withhold payment of the price of any goods; or to any right of set-off against any payment due to the Seller under any other contract made by the Seller and the Buyer, nor will any claim be made by the Buyer to reject any goods supplied and treat the contract as repudiated and any remedy of the Buyer shall be in damages only as hereinbefore provided.

6. LIMITATION OF REMEDY AND LIABILITY

Seller shall have no liability or obligation to Buyer or any other persons for any claim, loss, damage or expense of any kind caused in whole or in part, directly or indirectly by the inadequacy of any Products for any purpose, any infringement, deficiency or defect in any Products tools, the use or performance of any Products, any interruption or loss of service, or any special, direct, indirect, incidental or consequential damage, including, without limitation, personal injury or loss of business or profit, or other damage, whether or not Buyer shall have informed Seller of the possibility or likelihood of such or any other damages. Buyer agrees to indemnify and hold Seller harmless from any and all liability, loss, cost or damage described in the preceding sentence, except for the sole and exclusive remedies set forth in the foregoing paragraph, from claims from any party or parties (including, without limitation, claims by Buyer's customers, employees, contractors, subcontractors and agents, their respective employees and any workers' compensation insurance companies of Buyer or its subcontractors), for personal injuries or death or damage to property (tangible or intangible) arising out of the existence or use of the Products or any defect in the Products, whether or not such liability, loss, cost or damage is occasioned in whole or in part by any actual or alleged act or omission of Seller, its representatives, employees, subcontractors, vendors or suppliers, or by any defect in the Products whether or not it is contended that Seller contributed thereto in whole or in part or was responsible therefore by reason of non-delegable duty.



7. PAYMENT TERMS

Unless otherwise expressly agreed in writing the price shall be paid in full by the Buyer to the Seller by the end of the month following the month of invoice.

If the Buyer fails to pay an invoice in due time, the Seller is entitled to charge both a late payment interest of 10% (ten percent) per year until full payment is received and a compensation of 10% (ten percent) of the unpaid amounts (with a minimum of 100 euro), without prior notice of default.

The Seller maintains ownership of the delivered goods until payment has been received in full (regardless of the applicable incoterms, if any). Until that moment, the Buyer is not entitled to sell those goods nor to transfer them to a third party nor to integrate them into another (movable or immovable) good.

If the Buyer fails to pay an invoice in due time and fails to remedy this situation within 1 (one) week after the Seller gave written notice thereof, the Seller is entitled to reclaim possession of the delivered goods and the Buyer shall give the Seller every assistance necessary to that end (e.g., information, identification or access to the goods).

Terms of payment applicable to this Contract are Seller's regular terms (set out in this clause) or those specifically quoted to Buyer. In the event of any default in payment by Buyer, or in the event Seller shall, at any time, deem itself insecure by reason of doubts as to Buyer's financial condition, Seller may decline to make further deliveries except upon receipt of payment or other security arrangements satisfactory to Seller. The election by Seller to require such payment or security shall not impair the obligation of Buyer to take and pay for the contracted Products.

8. SHIPPING AND DELIVERY

Prices are communicated EXW (Ex-Works). Where shipping is provided by Seller, prices with shipping costs are communicated DDU (Delivery Duty Unpaid). Buyer is responsible for payment of import/export fees, duties and related costs. Buyer is solely responsible for required compliance with the export and import laws of any jurisdiction or country that may be applicable. Seller has no obligation to furnish or obtain any export or import license or similar authorization and is not in any way responsible for the issuance or continuance in force of any such license or authorization. Buyer shall not export, reexport, or transfer, directly or indirectly, any Products to any country or user to which such export, re-export, or transfer is restricted by applicable laws or regulations without first obtaining any required governmental license, authorization, certification or approval. If Buyer resells or otherwise disposes of any Products, Buyer shall comply with any export restrictions applicable to such transfer. Seller shall have no liability for delayed delivery or no delivery resulting from denial, revocation, suspension or governmental delay in issuance of any necessary export license or authorization.

Shipping and delivery dates are approximate only and subject to change. Seller will provide commercial packaging, adequate under normal conditions, to protect the Products in shipment and to identify the contents. In the event that Buyer requests any special packaging, such packaging will be provided at Buyer's sole cost and expense.

No claim for goods damaged or lost in transit will be accepted by the Seller unless written notification of such damage or loss is given to the Seller and the Carrier within 3 days of receipt of the goods by the Buyer and all damaged goods are retained by the Buyer pending inspection by the Seller or the Carrier.



Buyers who wish to use their own carrier/shipping agent do so at the Buyer's cost and shall provide the necessary information with their order to the Seller via email or courier. When Seller provides shipping services at customer's request or for online purchases, the payment term is DDU (Delivery Duty Unpaid). The Buyer shall pay any and all import/export fees, duties and other related costs.

9. OWNERSHIP OF PROPRIETARY MATERIALS

Seller shall have and retain all rights, title and interest, including all intellectual property rights, in and to all Products and associated materials, including, without limitation, all reports, specifications, drawings, designs, computer programs and any other property, tangible or intangible, related thereto and furnished by Seller in connection with or pursuant to the Contract ("Proprietary Materials") To the extent that Buyer owns any rights in such Proprietary Materials, Buyer hereby irrevocably assigns to Seller all rights, title and interest, including all intellectual property rights, in and to such Proprietary Materials.

10. TERMINATION BY SELLER

In addition to any other rights of Seller to terminate the Contract or suspend performance under the Contract, Seller may, upon written notice to Buyer, immediately terminate all or any part of the Contract or suspend performance under the Contract, without any liability to Buyer, if Buyer repudiates, breaches, or threatens to breach any of the terms of the Contract, fails to accept or threatens not to accept Services or Products in accordance with the Contract, or fails to make timely payment for Services or Products, or in the event of the happening of any of the following or any other comparable event: the insolvency of Buyer; the filing of a voluntary petition in bankruptcy by Buyer; the filing of an involuntary petition in bankruptcy against Buyer; the appointment of a receiver or trustee for Buyer; or the execution of an assignment for the benefit of creditors of Buyer. Upon termination of the Contract by Seller, Seller shall be relieved of any further obligation to Buyer, Buyer shall be liable to Seller for the immediate payment of amounts then billed to date by Seller to Buyer, Buyer shall purchase and pay Seller immediately for all raw materials, work in process and finished goods under the Contract, and Buyer shall immediately reimburse Seller for all preparation, handling, make-ready and other expenses incurred by Seller or its subcontractors in connection with the Contract and for all other losses, damages, costs and expenses arising from such termination.

11. ASSIGNMENT

Buyer may not assign or delegate any of its rights or obligations under the Contract without prior written consent from Seller. Seller may assign its rights and obligations under the Contract at any time, without Buyer's prior written consent.

12. EXCUSE OF PERFORMANCE

Seller will not be liable for any failure or delay, in the performance of orders or contracts, or in the delivery or shipment of Products, or for any damages suffered by Buyer by reason of such delay, when such delay, is, directly or indirectly, caused by, or in any manner arises from, fires, floods, accidents, riots, acts of God, war, governmental interference or embargoes, strikes, labour difficulties, shortage of labour, fuel, power, materials or supplies, transportation delays, delays in deliveries by Seller's vendors or any other cause or causes (whether or not similar in nature to any of these hereinbefore specified) beyond its control. In the event that Seller is unable due to any such occurrence or otherwise, to fulfil its total commitments to all customers, Buyer agrees to accept, as full and complete performance by Seller, deliveries in accordance with such plan or proration as Seller may adopt.



13. DESCRIPTIONS

All specifications, drawings, illustrations, descriptions and particulars of weights, dimensions or capacity and other details concerning Products or their components, including, without limitation, statements regarding compliance with law or regulation (collectively, "Descriptions") wherever such Descriptions appear (including, without limitation, in the Quotation, in Seller's catalogs, on Seller's web sites, and/or on any invoices or packaging materials) are intended to give a general idea of the Products and components, but are not part of the Contract and are not to be deemed representations or warranties by Seller. If the Descriptions of any Products or their components differ from the manufacturers' description, the latter shall be deemed to be correct. Seller relies on such information, if any, as may have been provided to it by the manufacturers of the Products and components and accepts no liability in contract or tort, or under statute, regulation or otherwise for any error in or omission from such Descriptions whether caused by Seller's negligence or otherwise. Where a Product is described as RoHS compliant, this means that, based on information provided by Seller's suppliers, the Product does not contain the substances prohibited by the European Community Directive (2002/95/EC) on the Restriction of the use of certain Hazardous Substances, commonly known as the RoHS Directive, at levels in excess of the anticipated maximum concentration values. Certification of Product or component compliance with RoHS and its exemptions is best vested in the expertise of the Product and component manufacturers rather than those elements of the supply chain not having transformative responsibilities. As such, any information provided by Seller in reference to RoHS compliance is based on the Product or component manufacturers' timely and accurate information and not a declaration of compliance made by Seller.

14. JURISDICTION AND VENUE

The Contract shall be governed by and construed in accordance with the laws of Belgium. For any litigation that may arise as a result of the performance or non-performance of these conditions, the consequences of the afore mentioned litigation shall be the exclusive jurisdiction of the Tribunal de Commerce de Bruxelles.

15. ENTIRE AGREEMENT

The Contract constitutes the entire agreement between the parties with respect to its subject matter, and supersedes all prior oral or written representations or agreements by the parties with respect to the subject matter of the Contract, including Buyer's request for quotation unless specifically incorporated in the Contract. No subsequent terms, conditions, understandings or agreements purporting to modify the terms of the Contract, including any subsequent terms of purchase of Buyer or claims based on usages of trade, will be binding unless in writing and signed by both parties. The failure of either party to enforce any right or remedy provided in the Contract or by law on a particular occasion will not be deemed a waiver of that right or remedy on a subsequent occasion or a waiver of any other right or remedy. A finding that any provision of the Contract is invalid or unenforceable in any jurisdiction will not affect the validity or enforceability of any other provision of the Contract or the validity or enforceability of that provision in any other jurisdiction.

